

Appendix: Actions Table

These actions will be delivered progressively and integrated with existing planning, asset management, communications plans, and capital works and infrastructure programs, recognising available resourcing and prioritising opportunities for alignment.

Pillar 1: Inclusive Placemaking

No.	Action	Priority	Department	Due Date	26/27	27/28	28/29	29/30
1.1	Inclusive Design Practice Guideline to support project teams and integrate with existing design processes. Measures: Guideline endorsed; Embedded in project management framework; Accessibility checklist developed and used; Evidence of application across relevant projects.	Foundational	Community Services: Community Development / DAIWG	December 2027				
1.2	Accessible Toilet Upgrades (in line with the Asset Management Plan) Measures: % of facilities compliant; facilities upgrades as they reach end of life.	High	Infrastructure Services: Property Services	Ongoing				
1.3	Footpath Accessibility Audit and Upgrade Program Measures: Audit completed and mapped; Priority defects list created; Integrated into capital works program; % of hazards addressed annually; Reduction in complaints; Compliance with standards.	High	Infrastructure Services: Design & Delivery / Public Safety	Ongoing				
1.4	Municipal Beach Access Improvement Plan Measures: Plan adopted; Priority sites identified for funding.	High	Infrastructure Services: Property Services	June 2027				
1.5	Toilet Cleanliness Standards Program Measures: Cleaning schedule revised to align with usage patterns; User satisfaction improvements	High	Infrastructure Services: Property Services	June 2027				

No.	Action	Priority	Department	Due Date	26/27	27/28	28/29	29/30
1.6	Accessible Pedestrian Routes Network Plan Measures: Priority network identified; Endorsed by Council; Used to guide capital works	High	Infrastructures Services: Design & Delivery	June 2028				
1.7	Accessible Parking Supply Review Measures: Gap analysis completed; Recommendations endorsed	High	Infrastructures Services: Principal Engineer	December 2027				
1.8	Deliver a DDA Compliant Beach Access in Ulverstone Measures: Location identified; Design and funding secured; Project delivered	Medium	Infrastructure Services: Property Services	December 2029				
1.9	Sound Shell & Stage Access (subject to funding and capital works prioritization) Measures: Design completed; Construction underway	Medium	Infrastructure Services: Property Services	June 2029				
1.10	Additional Changing Places Facilities in Penguin and Ulverstone Measures: Funding sought; Facilities designed and constructed; Facilities operational	Medium	Infrastructure Services: Property Services	June 2030				

Pillar 2: Inclusive Culture

No.	Action	Priority	Department	Due Date	26/27	27/28	28/29	29/30
2.1	Integrate disability awareness and inclusive culture principles into organisational practices, communications and leadership approaches Measures: Inclusion principles referenced across programs; Alignment with DAIP reporting; Cross-team collaboration	Foundational	Executive Team / DAIWG	Ongoing				
2.2	Coordinate awareness initiatives through existing communication channels Measures: Campaign materials developed; Campaign delivered annually through existing communications channels and opportunities.	High	Community Services: Community Development / Organisational Services: Communication and Engagement	Ongoing				
2.3	Inclusive Business Recognition Program (Open Doors Award or similar) Measures: Program reviewed and updated; Awards delivered annually; Participation increased	High	Strategic Growth: Economic Development	Ongoing				
2.4	Accessibility Content Developed for Staff and Councillor Inductions Measures: Content developed; Included in induction materials; Delivered consistently	High	Organisational Services: People and Culture	December 2026				
2.5	Immersive Learning Program for Councillors Measures: Sessions delivered; Participation rates; Feedback collected	High	Office of the CEO	November 2026				
2.6	Explore Council Obtaining Hidden Disabilities Sunflower Accreditation Measures: Feasibility assessed; Recommendation developed	Medium	Community Services: Community Development	June 2028				

Pillar 3: Inclusive Events, Services & Communications

No.	Action	Priority	Department	Due Date	26/27	27/28	28/29	29/30
3.1	Integrate accessibility considerations into event planning, service delivery and communications processes across Council Measures: Accessibility considerations referenced in event planning processes; Alignment with event accessibility standard; Integration with communications and service delivery practices; Cross-team collaboration	Foundational	Community Services: Community Development	Ongoing				
3.2	Event Accessibility Guidelines developed for Council and community-run events Measures: Accessibility standard developed; Embedded into event planning processes; Applied to Council events; Staff awareness of standard	High	Community Services: Community Development	June 2027				
3.3	Accessible Event Toolkit developed for community-run events Measures: Toolkit developed; Available online; Used by organisers	High	Community Services: Community Development	June 2027				
3.4	Public toilet mapping and signage improvements Measures: Map published online; Integrated into tourism materials	High	Infrastructure Services: Property Services	June 2028				
3.5	Accessible wayfinding signage improvements Measures: Signage plan developed; Pilot area implemented; User feedback improvements	High	Infrastructures Services: Design & Delivery	June 2028				